Close a Single Batch or Multiple Batches

To close a batch in OTCnet Offline:

- 1. Click the **Check Processing** tab.
- 2. Click **Batch Management**. The *Search Batch* page appears.



Application Tip

Before you can close a batch or multiple batches offline, you must first access the **OTCnet Offline** icon on your terminal's desktop and enter your User ID and password. After you have successfully logged on you can search for the batch.



Application Tip

To determine if your terminal is connected to the online OTCnet server, refer to the Connection Status indicator located on the top-right of the page. If the Connection Status is green, the terminal is connected to the online OTCnet server. If the Connection Status indicator is red, the terminal is not connected to the online OTCnet server.

3. Select or enter the batch search conditions you would like view.

Under Batch Search Conditions, optional

• Select the **OTC Endpoint** you want to **Close** a batch for by checking the box under the Select column

Under Created On Date, optional

Enter the From and To date range



Application Tip

The **From** and **To Created On Date** must be entered in MM/DD/YYYY format.



Application Tip

The **Created On Date** range cannot exceed 30 days. Additionally, if more than a 1,000 batches are created within 30 days, then only the most recent 1,000 batches appear.



If you run a search *with* the default **From** and **To Created On Date** range values, the search results include the most recent 30 days of batches that you have access to view. If more than 1,000 batches are created within the 30 days then only the most recent 1,000 batches appear.



Application Tip

If you run a search *without* specifying any criterion (with the exception of the **Batch ID** field), the search results include the most recent 30 days of batches that you have access to view. If more than 1,000 batches are created within 30 days, then only the most recent 1,000 batches appear.

Enter the Batch ID



Application Tip

If the only search criteria entered is a valid **Batch ID**, then only a single result appears regardless of other search criteria specified.

• Enter the Cashier ID

Under Batch Status,

- Select the Status you want to close by checking the Open box under the Select column
- 4. Click **Search**. The *View Batches* page appears.
- 5. Click the **Batch ID** hyperlink. The *View Checks* page appears.
- 6. Click the **Item ID** of each scanned check. An image of the check and details of the check appear in the window below.
- 7. Verify the details are correct and click **Previous** to return to the *View Batches* page.
- 8. Select the batch you want to close by checking the box to the left of the **Batch ID**.
- 9. Click Close Batch. The Close Batch page appears.
- 10. Verify that you want to close the batch and click **Confirm**. The *Batch Control* page appears with the batch details.
- 11. Enter the **Batch Control Count** and **Batch Control Amount**, if your terminal is configured for this action on batch close.

- 12. Click **Next**. The *Close Batch* page appears.
- 13. Click **Confirm** to close the batch.



The **Confirm** button is enabled. As a best practice, export or print the Batch List Report prior to clicking the **Confirm** button.



Application Tip

For offline, the user can close the batch without needing to print the PDF report or export the batch list report, regardless if the **Close Batch** and/or **Approve Batch** checkboxes are checked or unchecked. The **Confirm** button is enabled.



Application Tip

If the user is closing and/or approving multiple batches offline, **Confirm** is enabled and the user can close and/or approve multiple batches without needing to print the PDF reports or export the batch list reports. As a best practice, print the PDF reports or export the batch lists prior to closing and approving multiple batches

- 14. A *Close Batch* page appears verifying the batch has been closed.
- 15. Click **Return to Batch Summary**. The *View Batches* page appears.
- 16. Click **Return Home** to return to the OTCnet Homepage.



Application Tip

If a CCLO or CCO closes a batch, the batch status changes from **Open** to **Closed**. If a **CCS** closes a batch, the batch status changes from **Open** to **Approved**. If **Skip** is clicked, the **Status** remains **Open** and the batch is not closed.

To close multiple batches in OTCnet Offline:

- 1. Click the **Check Processing** tab.
- 2. Click **Batch Management**. The *Search Batch* page appears.



Before you can close a batch or multiple batches offline, you must first access the **OTCnet Offline** icon on your terminal's desktop and enter your User ID and password. After you have successfully logged on you can search for the batch.



Application Tip

To determine if your terminal is connected to the online OTCnet server, refer to the Connection Status indicator located on the top-right of the page. If the Connection Status is green, the terminal is connected to the online OTCnet server. If the Connection Status indicator is red, the terminal is not connected to the online OTCnet server.

3. Select or enter the batch search conditions you would like view.

Under Batch Search Conditions,

 Select the OTC Endpoints you want to Close a batch for by checking the Open boxes under the Select column

Under Created On Date, optional

• Enter the **From** and **To** date range



Application Tip

The **From** and **To Created On Date** must be entered in MM/DD/YYYY format.



Application Tip

The **Created On Date** range cannot exceed 30 days. Additionally, if more than a 1,000 batches are created within 30 days, then only the most recent 1,000 batches appear.



Application Tip

If you run a search *with* the default **From** and **To Created On Date** range values, the search results include the most recent 30 days of batches that you have access to view. If more than 1,000 batches are created within the 30 days then only the most recent 1,000 batches appear.



If you run a search *without* specifying any criteria (with the exception of the **Batch ID** field), the search results include the most recent 30 days of batches that you have access to view. If more than 1,000 batches are created within 30 days, then only the most recent 1,000 batches appear.

Enter the Batch ID



Application Tip

If the only search criterion entered is a valid **Batch ID**, then only a single result appears, regardless of other search criteria specified.

Enter the Cashier ID

Under Batch Status,

- Select the Status you want to close by checking the Open box under the Select column
- 4. Click **Search**. The *View Batches* page appears.
- 5. Click the **Batch ID** hyperlink. The *View Checks* page appears.
- 6. Click the **Item ID** of each scanned check. An image of the check and details of the check appear in the window below.
- 7. Click **Previous** to return to the *View Batches* page.



Application Tip

Repeat steps 5–7 as needed.

- 8. Select the batches you want to close by checking the boxes to the left of the **Batch IDs**.
- 9. Click **Close Batch**. The *Close Batch* page appears.
- 10. Verify that you want to close the batches and click **Confirm**. The *Batch Control* page appears.
- 11. Enter the **Batch Control Count** and **Batch Control Amount**, if your terminal is configured for this action on Batch Close.

12. Click **Next**. The *Close Batch* page appears.



Application Tip

Repeat steps 11 and 12 as needed.

13. Click Confirm to close the batches.



Application Tip

The **Confirm** button is enabled. As a best practice, export or print the Batch List Report prior to clicking the **Confirm** button.



Application Tip

For offline, the user can close the batch without needing to print the PDF report or export the batch list report, regardless if the **Close Batch** and/or **Approve Batch** checkboxes are checked or unchecked. The **Confirm** button is enabled.



Application Tip

If the user is closing and/or approving multiple batches offline, **Confirm** is enabled and the user can close and/or approve multiple batches without needing to print the PDF reports or export the batch list reports. As a best practice, print the PDF reports or export the batch lists prior to closing and approving multiple batches



Application Tip

The system generates one report for all selected batches.

- 14. A Close Batch page appears verifying the batches have been closed.
- 15. Click **Return to Batch Summary**. The *View Batches* page appears.
- 16. Click **Return Home** to return to the OTCnet Homepage.



If a CCLO or CCO closes a batch, the batch status changes from Open to Closed. If a CCS closes a batch, the batch status changes from Open to Approved. If Skip is clicked, the Status remains Open and the batch is not closed.